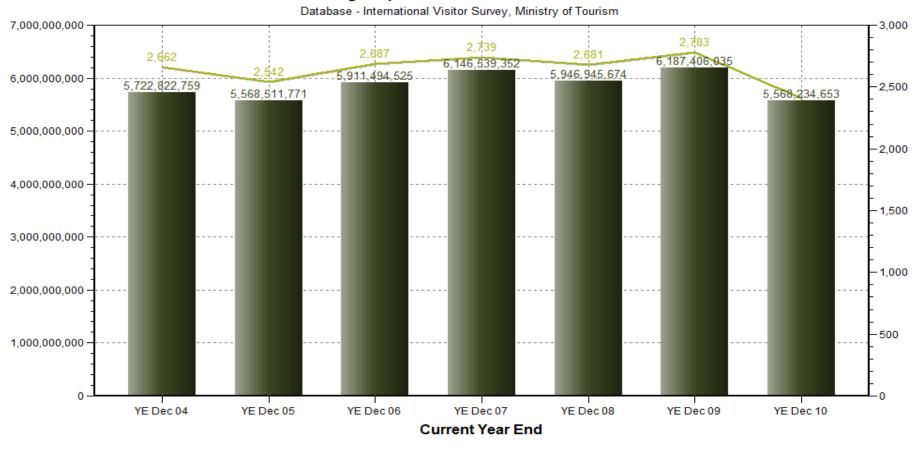
# Average Expenditure per Intl Visitor \$2500

#### Total & Average Expenditure of International Visitors to NZ



■ Total Expenditure

Average Total Expenditure per Person

Measures

# Domestic Trips 2008

28.3 million of domestic trips were day trips and 15.1 million were overnight trips.

#### Day trips

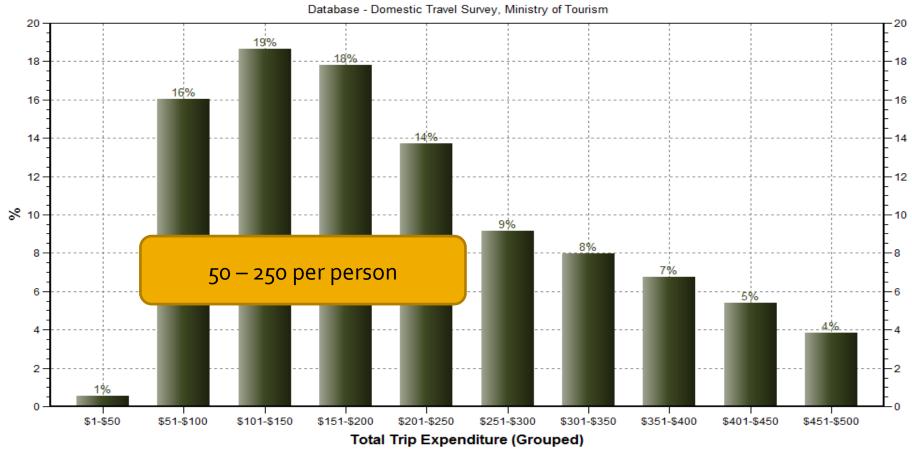
40% were for holiday, 30% for VFR

#### Overnight trips

42% were for holiday, 38% for VFR

# Domestic Expenditure



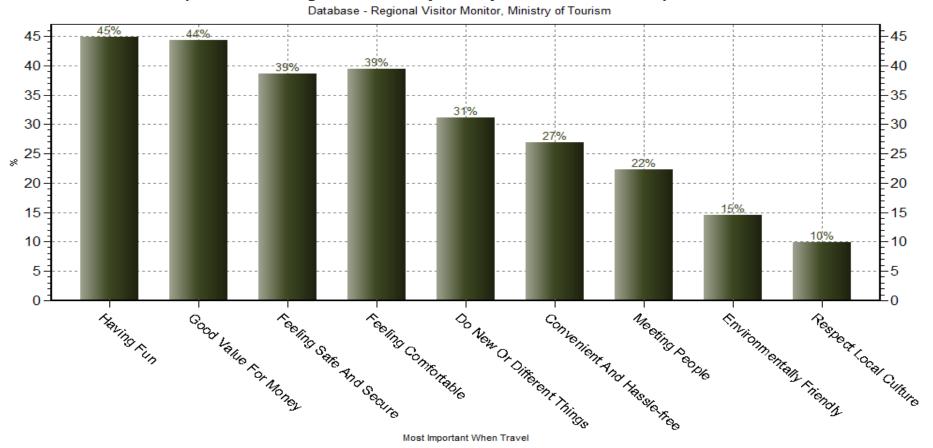


#### Research

- Wealth of information from research
  - What information people want
  - Where they get it from
  - Seasonality
  - Degree of environmentally friendly attributes
  - Who, what, when, where, how etc
  - Motivators
  - Resistance factors

# Main requirements of visitors

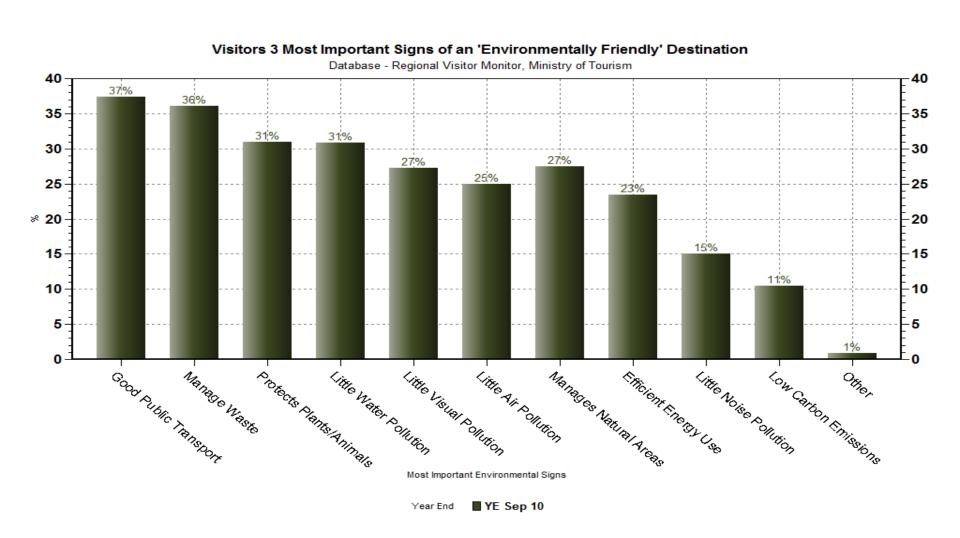
#### Relative Importance of 'Being Environmentally Friendly' in the Mix of 3 Most Important Travel Needs



Year End

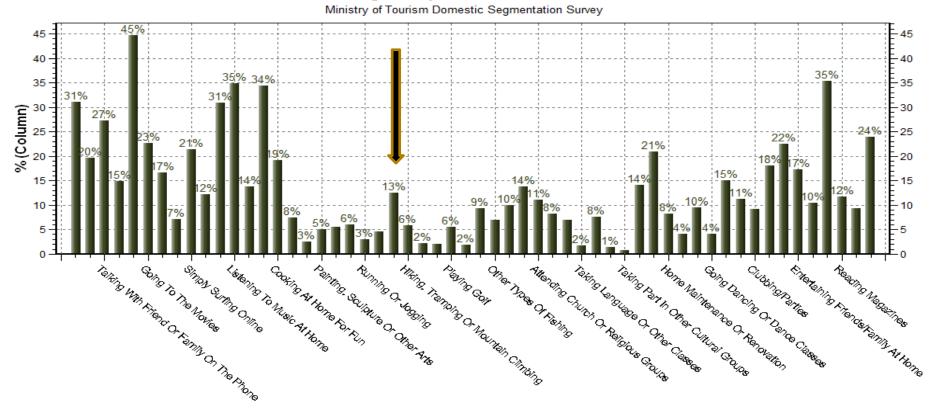
YE Sep 10

# **Environmentally friendly indicators**



### Domestic Tourists favourite passtime

#### Segment by Favourite Pastimes



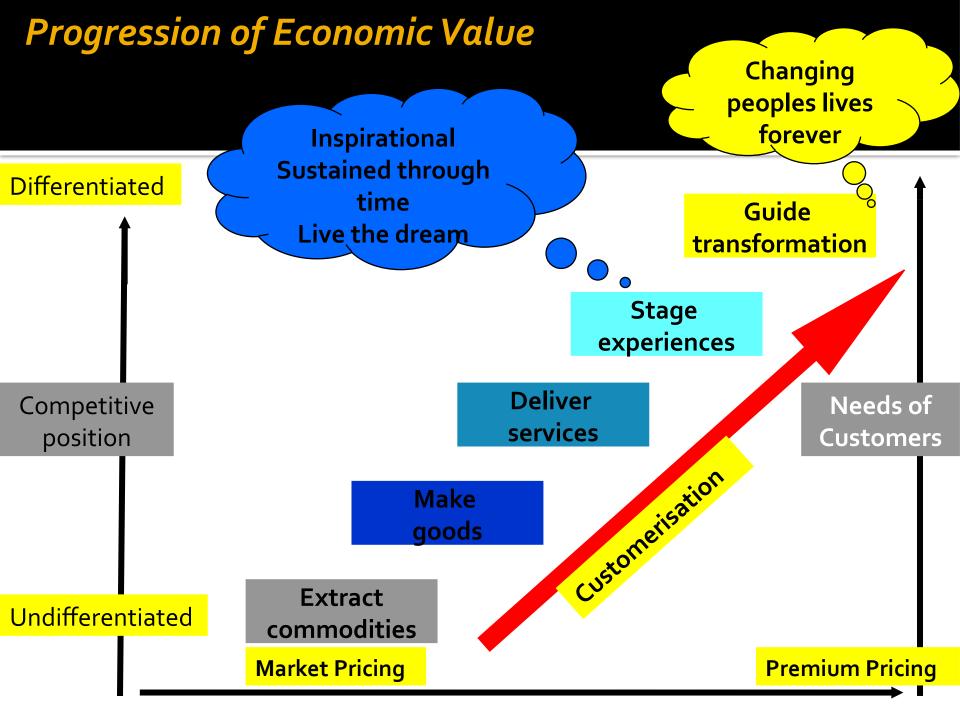
**Favourite Pastimes** 

# Impacts of Tourism

- Social Impacts Some target audiences
- Cultural Impacts What we do
- Economic Impacts Research reports
- Environmental Impacts What we do
- Political Impacts Who we influence

# Professional Development Partners - A little bit of Theory

- Provides us with some frameworks
- Makes us think
- Shows relationships
- Identifies cause and effect
- Helps identifies gaps
- Reminds us about what we should consider

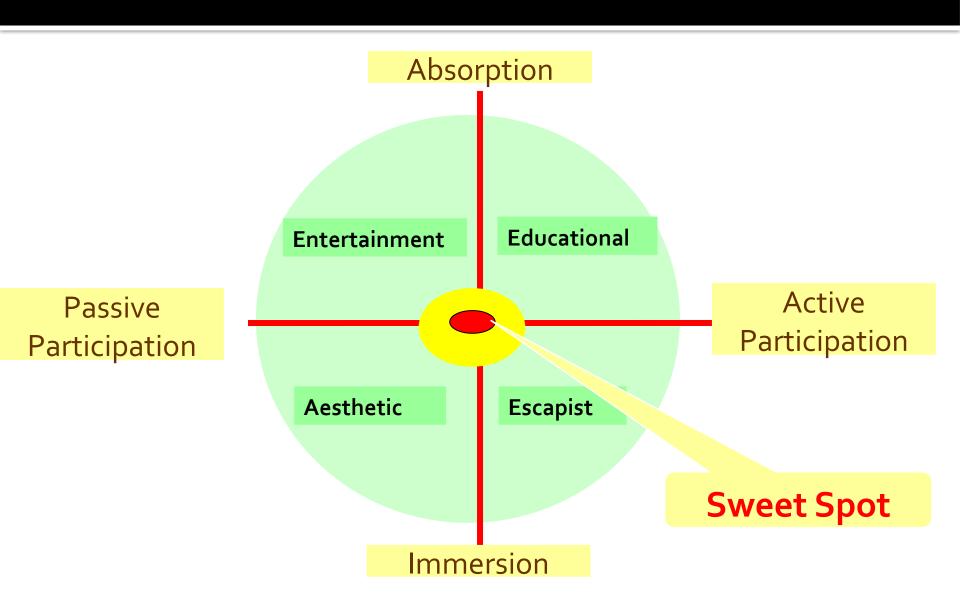


### Transformation

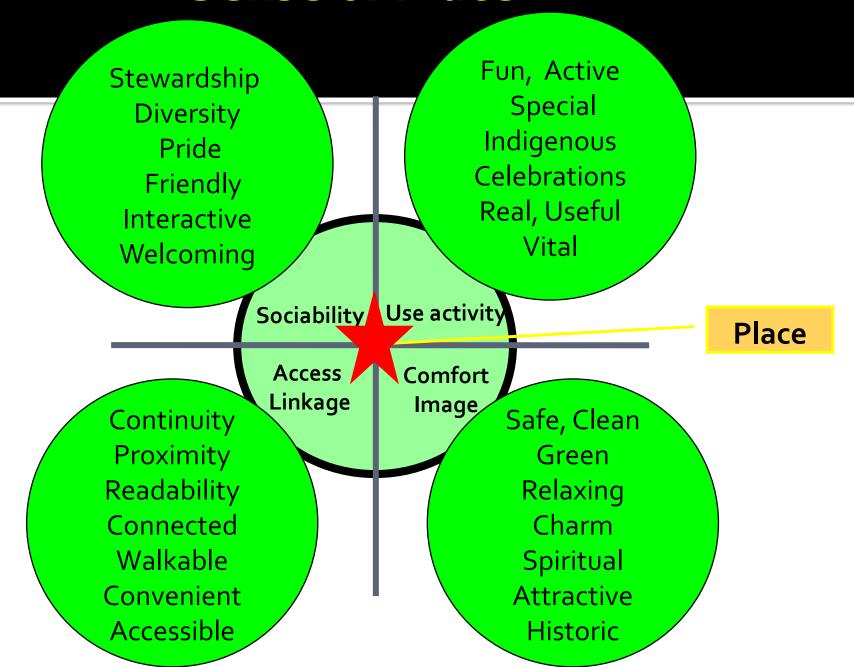
"Changing peoples lives forever"

Knowledgeable
Emotional
Beautiful
Creative
Promoters

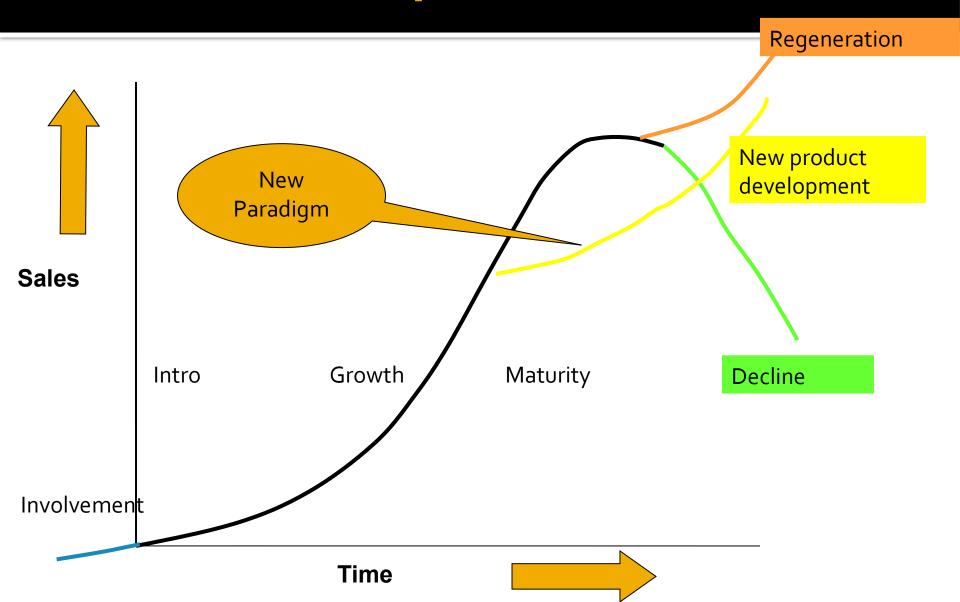
## The Four Realms of an Experience



#### Sense of Place



# **Tourism Life Cycle**



# **Tomorrow - Future concepts**

#### Interaction

- People and
  - Gardens
  - Gardening
  - Art
  - Doing things
  - Have a go
  - Leave a legacy
  - Animals
  - Insects
  - Birds
  - Music
  - Writing and reading

- People focussed
- Theme the experience
- Make it active
- Make it fun
- Meet people
- Be friendly
- New and different stuff

# Interpretation

- Telling the story of
  - Garden People
  - Plants
  - Landscapes
  - Horticulture
  - Agriculture
  - Food
  - Cooking
  - History
  - Future
  - Conservation
  - Ecology
  - Biodiversity
  - Sustainability
  - Living things

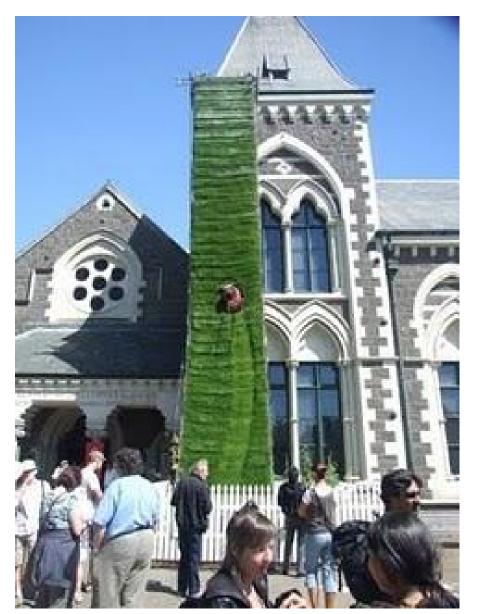
- Compete with and learn from
  - Art galleries
  - Museums
  - Historic places
- Ways
  - Actors
  - Oral
  - Audio visual
  - You tube
  - Multimedia
  - Internet blogs, web sites
  - Talks
  - Displays
  - Email

# Art, Creativity & Design

- Art installations
- Creative gardens
- Colour
- Form
- Texture
- Shape
- Design led
- Everyday technology

- Floral Design
- Landscape creations
- Future orientated
- 3D & 4D
- Sculpture
- Lighting
- Art

Learn from the best







### Deal with BIG issues

- Water
- Biodiversity
- Soil
- Conservation
- Global warming
- Food production
- Health and wellness
- Waste
- Energy
- Rebuilding CHCH
- Garden reestablishment

- Work with
  - NGO's
  - Local Government
  - Government
  - Interest groups
  - Communities
  - Global Organisations

# **Transform People**

- Skills
- Behaviours
- Knowledge
- Emotions
- Beauty
- Creativity
- Promoters

- Vision
- Continuous learning philosophy
- "Light the fire"
- Recognise people









### Partners not Sponsors

- We are in this together
  - Corporates
  - Community Groups
  - Gardening groups
  - Businesses & Nurseries
  - Local Government
  - Volunteers
  - Specialist clubs
- Botanic Gardens
- Tour operators inbound, national, local
- Motels, hotels, backpackers
- Bus companies
- Conference & Event organisers
- Visitor and tourist bureau

- Ideas
  - Ambassadors
  - They take the lead
  - Understand values
  - Involvement
  - Media are your friends
  - Volunteer army
  - Venues

 Paddle the Waka in the same direction

### **Festival Of Flowers Partners**







































































# Original peoples

- Maori
  - Knowledge of the land
  - Traditional foods
  - Traditional medicines
  - Traditional use
  - Cultural values
  - Resource use

- Ask appropriately
- Allow for difference





# Technology

- Audio visual
- Multimedia
- Internet
  - Blogs,
  - Web sites
  - Facebook
  - Twitter
  - You tube
- Email
- Mobile handsets
- Web cams
- Animation

- Use garden technology
- Computer
- Lighting
- Sound
- Sensors
- Remote monitoring
- Protective cropping

Learn from non Garden Competition



3/2

events

news & media

sponsors

contact



#### Volunteer Tea Party

March 16th at Oderings Nursery has been CANCELLED due to earthquake damage!

Thank you to all our wonderful volunteers who contributed to a successful 2011 Festival.

Our Festival office has suffered serious damage and at this time we are unable to retrieve any business records.

FOR ANY INFORMATION PLEASE CONTACT DEVI BENSON on 03 3881979

#### feature events





#### view all events >



#### events finder

To find a festival of flowers event, use the drop down menu below to search by location.















ighthal of flowers 2011







### Garden Tourism in the future

- Leadership, vision and enthusiasm bubbles over into everything
- Integrated and valued philosophy for gardens by everyone
- Respect cultural values developed from many cultural sources
- Be led by design

#### Garden Tourism in the future

- Offer a range of learning opportunities with different learning styles
- Will change peoples lives forever
- Tell great stories of gardens, gardening, plants and people
- Use appropriate interpretation methods both traditional and new

### Garden Tourism in the future

- Deal with the BIG issues in a down to earth way
- Use everyday technology in new, interesting and creative ways incorporating
- Interact with as many people, groups and organisations as possible
- Partners and customers will be the sales force.

#### Ideas are all we have

- Create questions
- Stimulate thought processes
- Share ideas
- Make new partnerships
- He tangata, He tangata, He tangata

Visit New Zealand

# Thank you for listening

Kia Ora